

Keeping Patients And Loved Ones Connected

Moffitt Cancer Center is committed to the health and safety of our patients, their families and our team members.

We are taking all necessary precautions on COVID-19 from the Centers for Disease Control and Prevention. In order to protect our immunocompromised patients and team members from the risks of COVID-19, we will no longer allow visitors on campus.



We encourage you to use your smartphone or mobile device to stay in touch with your loved ones while at Moffitt through Facetime, Skype, Duo, or Zoom. We have team members on site at all of our locations to provide support. Please call 813-745-4710 Monday–Friday from 8am–5pm or email PXCaregiverVirtualSupport@Moffitt.org. After 5pm on weekdays and weekends, please call our IT Help Desk at 813-745-4357.

Moffitt Caregiver Virtual Visits. A way for patients and caregivers to stay connected. Virtual Visits for caregivers are available for both Inpatient Visits and Outpatient appointments. If you have a mobile device, our team can help to set up a Zoom video conferencing for your loved ones to join you on virtual appointments or visit with you during an inpatient admission.

If you don't have a mobile device to use for a Virtual Visits appointment, we can lend you an iPad. For support, please call 813-745-4710 Monday–Friday from 8am–5pm or email PXCaregiverVirtualSupport@Moffitt.org. After 5pm on weekdays and weekends, please call 813-745-4357.



Guest Wireless Access. To connect to Wi-Fi at Moffitt, go to “Settings” on your device. Look for Wi-Fi connections. Click on “Moffitt Guest” and wait for it to connect. If you see an icon prompting you to sign into the Wi-Fi network, click on it. If not, open a web browser and go to Moffitt.org. Select “Accept” User Policy at the bottom of the page. Need help? Visit an information desk at any location or call 813-745-4357.

