Responses to Vendor's Emailed Questions

PROJECT: RFP 24-30-SSP Implementation Partner for Enterprise Resource Planning (ERP) Software Workday Implementation

DATE: June 6, 2024

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1) Is there upload file size limitation? We've had instances where a submission system restricted the supplemental file upload. With files including graphics to illustrate responses, they can be large.
   a. Yes, the file size limitation is 50MB.
2) Does the RFP site upload allow .ZIP files?
   a. No.
3) Offshore resource limitations – you mentioned on the 5/28 call that, for cybersecurity reasons, using resources in certain countries is prohibited by Moffitt policies. Can you clarify which countries are not permitted?
   a. The following table shows countries for which traffic is blocked "to" and "from"
      - AE United Arab Emirates
      - AL Albania
      - BG Bulgaria
      - CN China
      - CU Cuba
      - CZ Czechia (Czechoslovakia)
      - GA Georgia
      - HK Hong Kong
      - HR Croatia
      - IR Iran
      - IS Israel
      - KP Democratic Peoples Republic of Korea (North Korea)
      - KR Republic Of Korea (South Korea)
      - OM Oman
      - RU Russia
      - SD Sudan
      - SG Singapore
      - SS South Sudan

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4) What percent (%) of the technical integration and report development would the Moffitt IT team expect to be responsible for completing? We will work together to confirm the integration and report inventories, estimated effort, and assign development responsibilities across our combined team. For the purposes of providing a cost estimate in the RFP Response for the technical effort, our clients typically will take on responsibility for a range of 30-70% of the technical development effort, depending on the skillsets and expected availability of their IT resources, taking into account competing program and project initiatives.
   a. About 30%
5) Question 5.10 – "Describe Respondent's change management strategies." Does the question refer to change control (i.e., scope change requests) or change management (i.e., people, adoption, stakeholder management)?
   a. Question 5.10 is refereeing the adoption of change – people adoption, stakeholder management, and communication plans.
6) Question 5.23 – "What is your experience with managing compliance for marketing campaign content?" – Is this question related to recruiting (candidate relationship management, messaging), donation/fundraising campaigns, clinical trial marketing and announcements, or other purpose?
   a. Please disregard question 5.23.